

REMARKS

The examiner entered an examiner's amendment to the title in conjunction with the Notice of Allowance. The examiner did not seek applicants' input or approval of this amendment to the title. Applicant respectfully asserts the title as originally filed is descriptive of the claims. Applicant has amended the title herein to be more indicative of the claims, but to not be so restrictive as the examiner's amended title.

The examiner's amended title does not reflect that fact that claims directed to the method and business method have been allowed in this patent application. In addition, the examiner's amended title allows customer access to computer system performance data "only if the customer agrees to transmit the performance data to another computer." This title implies some affirmative action on the customer's computer system to transmit the computer system performance data. This is not necessarily the case. Indeed, the customer's computer system may simply allow the computer system performance data to be accessed by another computer system rather than performing some affirmative step of transmitting the performance data to another computer system.

Applicants respectfully request entry of this amendment to the title. The title as amended is clearly reflective of the claimed subject matter. Should the examiner decide not to enter this amendment, applicants respectfully request the examiner call applicants' attorney below so a title that is agreeable to both the examiner and applicants may be found.

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Respectfully submitted,
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